

Rafal has worked for Avaloq UK from May 2018 until present, in the capacity of JIRA consultant.

During this period, he has provided consultancy in the form of knowledge transfer and analysis as well as hands-on setup and troubleshooting.

He has always reviewed requirements holistically and raised related issues proactively.

His manner has been polite and respectful at all times and he is positive and energetic.

He has adjusted uncomplainingly to restrictions and last minute requests and has worked late and on weekends to deliver to project deadlines.

His timesheets have been accurate and reasonable.

His only weakness is to sometimes overexplain or to interrupt with explanation when not required.

He would do better to adjust to the audience and explain only when requested and then briefly or as needed by the audience.

He has worked with our client with the appropriate discretion required, of being an external provider in the middle.

He has been extremely supportive and gone out of his way to facilitate things like access rights which are really not his responsibility.

The result is a complete JIRA setup for implementation with end to end traceability from requirements through to coding and testing.

Given his technical expertise, attention to detail and commendable work ethic, I have no hesitation in recommending Rafal for JIRA consultancy.

Regards,
Lisa

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